Central Peace Family and Community Support Services
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Coordinator's Report- Julie Temple **December 14, 2021**

Information and Referral for the Month

2021	Location of Caller/Client/Visitor							Appt/ Walk Ins	Seeking Info/help						FCSS Programs										Bus	Private Booking
Month	MD	RYC	Tof SR	BHC	SHC	Unknown	Other		FCSS program	Foodbank	Income support	Newspapers/letters	Offering info	Other	Home Support	MoW	CVITP	Youth/ Camp	CK	Freezer	Christmas	Volunteering	Seniors	Other	TRANSPORTATION	
January	3	9	26	1	2	4	12	1	37	5		1		15	12	2		2	3	1	4			2	10	1
Febuary	3	19	35	3	6	4	10	1	46		18			15	7	6		4	7		4	4		1	13	
March	10	23	34	3	5		9		53	3	13			16	14	4		3	5		1	5		2	19	
April	6	18	34	6	3	4	12		60	2	7		2	14	4	4	6	16	1			9			20	
May	3	9	22	4	6	3	11	3	36	2	8		3		7	4	5	8	1	1		5		1	2	2
June	4	16	24	2	5	5	14	6	39		9			20	7	1	3	6	1	3		1	5		12	
July	7	15	11	0	1	6	2	5	31		9			2	5	3	4	13	2					1	3	
August	3	14	14	4	9	1	2	5	29	2	5			13	3	1	1	11	2	1			1	2	7	
September	10	26	27	4	3		6	3	54	4	11		2	4	8	16	2	12		1					5	
October	4	6	18	5			4	3	25		6		1	2	8	3		2		2	1		1		8	
November	4	17	33	7	1	7	6		84		4		12	8	6	5				2	58		1		12	
Totals	57	172	278	39	41	34	88	27	494	18	90	1	20	109	81	49	21	77	22	11	68	24		9	111	3

Meals on Wheels (MOW)

Location		May		June		September		October		November		TOTAL To Date
		# Meals	#Clients	# Meals	#Clients	# Meals	#Clients	# Meals	#Clients	# Meals	#Clients	
Spirit River	**2021**	**33**	**4**	**15**	**2**	**35**	**6**	**48**	**6**	**45**	**3**	**341**
	2020	*28*	*4*	*28*	*4*	*30*	*4*	*37*	*4*	*32*	*3*	347
Rycroft	**2021**	**1**	**1**	**4**	**1**	**8**	**1**	**12**	**1**	**23**	**3**	**114**
	2020	*36*	*3*	*24*	*1*	*24*	*1*	*24*	*1*	*24*	*1*	388
Total	**2021**	**35**	**5**	**19**	**3**	**43**	**7**	**60**	**7**	**68**	**6**	**463**
	2020	*64*		*52*		*54*		*61*		*56*		741
Drivers:	Voluntee	**11**		**8**		**8**		**11**		**11**		
	FCSS	*1*		2						2		
Active Volunteer		**3**				**3**		**3**		**3**		

We have had one customer complain frequently about the meals, she will probably cancel after December. Other customers have had no complaints, are happy with the convenience and price of meals, and very happy with the volunteers who deliver. We did start a new volunteer driver, who is now delivering all Fridays through until the end of January. Our three volunteers have been very reliable and consistent with the days they deliver.

Home Support- Helping Hands:

Home Support	Hours of Service	May		June		July		August		September		October		November		TOTAL Hours To Date
		Hours	#Clients	Hours	#Clients	Hours	#Clients	Hours	#Clients	Hours	# Clients	Hours	# Clients	Hours	# Clients	
Spirit River	**2021**	**47**	**17**	**48**	**17**	**37**	**16**	**51.5**	**16**	**47.5**	**14**	**52**	**16**	**62**	**15**	**489.5**
	2020	*15.5*	*4*	*19*	*4*	*14*	*4*	*26*	*8*	*24*	*9*	*41*	*13*	*51*	*15*	*397*
Rycroft	**2021**	**34.5**	**5**	**43.5**	**6**	**27.5**	**5**	**26**	**6**	**41.5**	**6**	**36.5**	**5**	**29**	**3**	**375.5**
	2020	*6.5*	*1*	*10*	*1*	*10.5*	*2*	*26.5*	*7*	*27.5*	*6*	*38*	*8*	*36*	*5*	*303*
MD of Spirit	**2021**	**14**	**4**	**16**	**4**	**16.5**	**5**	**8**	**3**	**8**	**3**	**9**	**3**	**12**	**3**	**122**
	2020	*4*	*1*	*5*	*1*	*2.5*	*1*	*7*	*3*	*14.5*	*4*	*17*	*4*	*15.5*	*4*	*146.5*
Totals	**2021**	**95.5**	**26**	**107.5**	**27**	**81**	**26**	**85.5**	**25**	**97**	**23**	**97.5**	**24**	**103**	**21**	**987**
	2020	*23*	*6*	*34*	*6*	*27*	*7*	*59.5*	*18*	*66*	*19*	*96*	*25*	*102.5*	*24*	*843.5*

We have had no issues with home support. Have had a new client every month.

Community Kitchen:

Christmas Meals for Seniors: Many volunteers came out on Saturday and Sunday, Dec. 11 &12 to make meals. Delivery was yesterday Dec. 13. We had great volunteers make it all go quickly.

Below is regular Community Kitchen Events for the year:

COMMUNITY KITCHEN				
Date & location	March 28- Rycroft Hall	May 30 - Rycroft Hall	Aug. 22-Rycroft Hall	November 7- Centennial H
MENU ITEMS				
	50 Potato Soup	44 hamburger soup	33 hamburger soup	41 beef & barley soup
	39 Beef Barley soup		24 Lg Hashbrown casserole & sausages	39 potato soup
	96 Turkey Pasta Alfredo	44 hashbrown casserole & sausages & veggies	11 Sm Hashbrown c. & sausages	12 pkgs of 4 cheese & ham muffins
	24 Liver & Onions dinner		23 Lg Shipwreck casseroles	
	8 mini banana loaf	16 pkgs 1/2 dozen buns	14 Sm shipwreck c.	
	11 mini potato &veggie cream			
Volunteers	5	5	7	6
Volunteer Hours	26	15	22.5	18

Transportation Program:

2021	May	June	July	August	September	October	November	TOTAL To Date
# Rides	18	25	23	30	14	32	26	**314**
% Capacity	5%	6%	6%	7%	3%	8%	6%	
available days to run	12	14	12	13	14	13	13	**142**
days that bus ran	5	10	7	9	6	9	10	**94**
avg. # riders per day	3.6	2.5	3.3	3.3	2.3	3.6	2.6	**12.47**
Monthly full capacity	384	448	384	416	448	416	416	**4544**
Unique Riders	6	10	9	10	5	12	12	
New Riders	0	0	1	2	0	2	2	

The bus is also taking residents to see the Northern Spirit Lights Show on Dec. 10, 13, and 20. The bus was cancelled for the week of Dec. 14-16 due to the regular driver being out sick. There are very few bookings in December so far.

YOUTH PROGRAMS

Jimmy's Youth Fitness: We had a great turnout to the youth fitness program, with a total of 35 participants between Rycroft sessions and Spirit River sessions. Cost has been a total of $1909.50 for 12 sessions total. The attendance per Municipality is below:

MD of Spirit River	11
Town of Spirit River	6
Village of Rycroft:	8
Saddle Hills County	8
Birch Hills County	2

Home Alone- another course will be scheduled for April 2022

Babysitter's Course- another course will be scheduled for February/March 2022

OTHER PROJECTS

Christmas Hampers: Lots of food has been collected for hampers, and last night it was sorted and we set up to put hampers together for Friday. The Birch Hills Colony is donating carrots and potatoes, Spirit River Flooring is sponsoring all the turkeys and hams, and Tourmaline Oil is donating $4,000 or $5,000, and sending 6-8 people to volunteer on Friday Dec. 17.

COMMUNITY EVENTS

RED BAG Food Drive: Seemed to work really well, the Firefighters who participated commented that they enjoyed the Red Bag food drive more than past drives, it was very fast. We had a great group of volunteers for the pick up- including the U13 hockey team who made fast work of pick up. We could have used more volunteers for the bag drop, but thank you to the Rycroft Library Board volunteers and Cassie and a couple Firefighters for making it happen on Dec. 1. If the Board is in agreement, FCSS will plan to coordinate this effort again next season for hampers. Notes for the following year: get a group or two to do the bag drop, plan for only 1-2pm for both communities, if we have 2 large groups for pick up, then one can do Spirit River and one can do Rycroft at the same time. Plan for a day that we have easy access to the Community Hall for drop off.

GRANTS

Community Foundation of Northwestern Alberta: we were awarded $4600 for Christmas Meals for Seniors and Community Kitchen, reports to be concluded in June 2022. A note of thanks will be sent to the Foundation to pass along to the funders.

This award merits appreciation to the individuals funds of: Happy Trails RV Fund, Chris and Amy Richards Community Fund, Clyde and Mary Blackburn Family Fund, Community Impact Endowment Fund, Diane and Fletcher Bootle Family Fund, Fletcher Mudryk LLP Fund, Fred Rinne Memorial Fund

Canada Summer Jobs grant: we were forwarded $7515 from the Village of Rycroft for this grant from the Federal Government, in November.

New Horizon's Co-Op 3% Thursdays giveback gift card: We received another card December 1st, for $891.04

Donations

We have not seen the same amount of donations that we received last year.

FCSS

The annual FCSS grant and program reporting has a new platform effective for January. The Coordinator has to set up some new accounts (My Alberta Digital ID) in order to receive the funding for 2022, and fulfill the reporting requirements for 2021, which will be due in April 2022.