

YOUR COMMUNITY. OUR COMMITMENT.

Report to Communities

ATCO

The Village of Rycroft

Serving 528 Customer Sites in the Village of Rycroft

ATCO Electric strives to improve the lives of our customers by providing reliable, sustainable, innovative and comprehensive electricity solutions to our franchise communities.

Customer Breakdown

Rate Class	2020 Number of Sites	2021 Number of Sites
General Service	67	68
Industrial	8	7
Residential	294	293
Sentinel Lights	19	19
Street Lights	123	141
Total Number of Sites	511	528

Franchise Fee and Taxes

	2021 Actual	2022 Forecast
Wires Distribution Revenue	\$754,190	\$874,106
Franchise Fee %	@ 7%	@ 7%
Franchise Fee on Revenue	\$52,999	\$61,187
Distribution Linear Taxes	\$14,090	\$14,557
Total Estimated Fee + Tax	\$67,089	\$75,744

Based on 2021 actual revenue, a franchise fee increase of 1% would increase fee payments by \$7,541 per year.

System Reliability

Reliability data is derived from the number of outages (frequency) and length of outage (duration). Most unplanned outages are due to weather or third-party contact with lines. ATCO requires planned outages to conduct maintenance and repair work or to build a new electrical line. (*SAIDI/SAIFI definitions under Supporting Information)

Outages	2020	2021
*SAIFI (Feeder Average)	0.4	0.6
*SAIDI (Feeder Average)	0.6	1.8
ATCO Electric (System Average) SAIFI (Major Events Included)	1.7	1.6
ATCO Electric (System Average) SAIDI (Major Events Included)	6.2	4.9

Distribution Asset Maintenance Programs

Completed in 2020	Completed in 2021	Proposed for 2022
<ul style="list-style-type: none"> • Ground Rod Testing Program • Distribution Facility Inspections • Streetlight Out Patrols 	<ul style="list-style-type: none"> • Distribution Facility Inspections • Streetlight Out Patrols 	<ul style="list-style-type: none"> • Distribution Facility Inspections • Streetlight Out Patrols

Street Lights

Inventory Summary

Lamp Type	Investment Rate
High Pressure Sodium	9
LED	120
Total	129

- Number of “lights-out” identified from the street light patrols: 0
- Number of temporary overhead repairs of streetlights: 0
- Number of underground repairs made: 0

Community Engagement

Our ATCO EPIC program is a grassroots initiative involving employee-led committees that plan, implement and administer workplace fundraising campaigns within the company. The program combines fundraising events, auctions, friendly team competitions and employee pledges that support more than 800 charitable and non-profit organizations. **In 2021, our people raised \$1.98 million.**

Regulatory Information

- The ATCO Electric Annual Rule 002 Service Quality and Reliability Performance Report for 2021 can be found at: http://www.auc.ab.ca/regulatory_documents/Pages/Service_quality_and_reliability_plans.aspx
- No Customer complaints were received by the Alberta Utilities Commission for the Village of Rycroft
- ATCO Electricity rates: <https://www.atco.com/en-ca/for-home/electricity/rates-billing.html>

Supporting Information

*SAIFI (System Average Interruption Frequency Index): The average number of interruptions per customer.

*SAIDI (System Average Interruption Duration Index): The total average number of hours each customer power is interrupted.

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The ATCO logo is displayed in a large, bold, white sans-serif font. A thick yellow horizontal line is positioned directly beneath the letters 'A', 'T', and 'C'.

Active outage information can be found at: <https://www.atco.com/en-ca/for-home/electricity/outages-emergencies/current-outage-map.html>

Davit Test and Treat Program – Program to test the structural integrity of our metal poles and treat to extend the life of the structure.

Pole Test and Treat Program – Program to test the strength of our wooden poles and treat poles to extend the life of the pole.

Ground Rod Testing – Program to test the ground rods which ensure stray electricity is grounded thus ensuring that our system is safe and reliable.

More detailed information available upon request.

Contact Us

If you have questions about ATCO's electricity distribution operations, customer service or community involvement in your area, please contact us.

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