

March 20, 2024

Village of Rycroft
Peter Thomas
Box 360, 4703 51 Street
Rycroft, Alberta
T0H 3A0

RE: Electrical Distribution System – 2023 Franchise Report

Dear Peter Thomas,

ATCO Electric is pleased to present this annual franchise report for the Village of Rycroft.

We've been serving the Village of Rycroft since 1947 and are committed to a strong working relationship with the communities in which we live, work, and volunteer.

The information in this report will bring you up to date on our financial commitment to the Village of Rycroft, reliability statistics, system development, customer satisfaction, and the contributions we, as a company, have had the privilege to make to the community.

As always, ATCO Electric is happy to answer questions you may have about this report or any of the details within it. Please feel free to contact Shauna Clark-Marlow at (780) 296-0128.

Sincerely,



Shauna Clark-Marlow
Customer Sales Representative
ATCO Electric
shauna.clarkmarlow@atco.com
780 296 0128

YOUR COMMUNITY. OUR COMMITMENT.

Report to Communities

ATCO

The Village of Rycroft

Serving 540 Customer Sites in the Village of Rycroft

ATCO Electric strives to improve the lives of our customers by providing reliable, sustainable, innovative and comprehensive electricity solutions to our franchise communities.

Customer Breakdown

Rate Class	2022 Number of Sites	2023 Number of Sites
General Service	72	73
Industrial	5	5
Large Industrial	2	2
Residential	295	295
Sentinel Lights	19	19
Street Lights	124	146
Total Number of Sites	517	540

Franchise Fee and Taxes

	2023 Actual	2024 Forecast
Wires Distribution Revenue	\$895,953	\$922,831
Franchise Fee %	@ 7%	@ 7%
Franchise Fee on Revenue	\$62,711	\$64,598
Distribution Linear Taxes	\$17,055	\$17,989
Total Estimated Fee + Tax	\$79,766	\$82,587

Based on 2023 actual revenue, a franchise fee increase of 1% would increase fee payments by \$8,959 per year.

System Reliability

Reliability data is derived from the number of outages (frequency) and length of outage (duration). Most unplanned outages are due to weather or third-party contact with lines. ATCO requires planned outages to conduct maintenance and repair work or to build a new electrical line. (*SAIDI/SAIFI definitions under Supporting Information)

Outages	2022	2023
*SAIFI (Feeder Average)	1.1	1.3
*SAIDI (Feeder Average)	0.3	4.4
ATCO Electric (System Average) SAIFI (Major Events Included)	1.6	1.8
ATCO Electric (System Average) SAIDI (Major Events Included)	4.8	12.2

YOUR COMMUNITY. OUR COMMITMENT.

Report to Communities



Distribution Asset Maintenance Programs

Completed in 2022	Completed in 2023	Proposed for 2024
<ul style="list-style-type: none"> Distribution Facility Inspections Streetlight Out Patrols Patrol and Consent for Brushing Program 	<ul style="list-style-type: none"> Distribution Facility Inspections Streetlight Out Patrols Mechanical Brushing Program 	<ul style="list-style-type: none"> Distribution Facility Inspections Streetlight Out Patrols

Street Lights

Inventory Summary

Lamp Type	Investment Rate
LED	124
Total	124

- Number of “lights-out” as per Schedule “C”: 0
- Number of temporary overhead repairs of streetlights: 0
- Number of underground repairs made: 0

Community Engagement

Our ATCO EPIC program is a grassroots initiative involving employee-led committees that plan, implement and administer workplace fundraising campaigns within the company. The program combines fundraising events, auctions, friendly team competitions and employee pledges that support more than 800 charitable and non-profit organizations. **In 2023, our people raised \$3.1 million.**

ATCO Employees in your community have participated and contributed to the following initiatives:

Donations	In-Kind Support	Events
<ul style="list-style-type: none"> Stollery Children’s Hospital Foundation 	<ul style="list-style-type: none"> Grande Prairie Fire Dept. Big Brothers Big Sisters 	<ul style="list-style-type: none"> Teddy for a Toonie

Regulatory Information

- The ATCO Electric Annual Rule 002 Service Quality and Reliability Performance Report for 2023 can be found at: https://www.auc.ab.ca/regulatory_documents/service-quality-and-reliability-plans
- No Customer complaints were received by the Alberta Utilities Commission for the Village of Rycroft
- ATCO Electricity rates: <https://www.atco.com/en-ca/for-home/electricity/rates-billing.html>

YOUR COMMUNITY. OUR COMMITMENT.

Report to Communities

The ATCO logo is displayed in a large, bold, white sans-serif font. A thick yellow horizontal line is positioned directly beneath the letters 'O' and 'C'.

Supporting Information

*SAIFI (System Average Interruption Frequency Index): The average number of interruptions per customer.

*SAIDI (System Average Interruption Duration Index): The total average number of hours each customer's power is interrupted.

Active outage information can be found at: <https://electric.atco.com/en-ca/power-outages/outage-map.html>.

The number of "lights out" as per Schedule "C". Lights out are identified in patrols or reported by customers. This number represents the number of lights not repaired within two (2) weeks.

More detailed information available upon request.

Contact Us

If you have questions about ATCO's electricity distribution operations, customer service or community involvement in your area, please contact us.

Shauna Clark-Marlow
Customer Sales Representative
ATCO Electric
(780) 296-0128
Shauna.Clarkmarlow@atco.com

Shelley Abram
Customer Service Supervisor
ATCO Electric
(780) 552-6246
Shelley.Abram@atco.com